

SO-HI DOMESTIC WATER IMPROVEMENT DISTRICT

4345 SO HI BOULEVARD

GOLDEN VALLEY, AZ 86413

Phone: 928-565-3540 Fax: 928-233-7623

[E-mail: sohih2o@gmail.com](mailto:sohih2o@gmail.com)

Welcome to So-Hi!

Contact Information:

Physical address: 4345 So-Hi Boulevard

Mailing address: 4345 So-Hi Boulevard, Golden Valley, AZ 86413

Telephone: 928-565-3540

Fax: 928-233-7623

Emergency: 928-716-0776 or 928-565-0046

[E-mail: sohih2o@gmail.com](mailto:sohih2o@gmail.com)

Website: www.sohiwater.org

An emergency involves water spewing from some place it shouldn't be spewing. Or not coming from somewhere it should. Questions about your bill or assessment information do not constitute an emergency. Those are handled by calling (928)565-3540.

Office hours are by appointment. Messages are checked on a daily basis, and usually returned by the end of the day. Please feel free to leave a message, either by telephone or e-mail, and someone will be happy to get back to you.

Payment Information:

Payments can be made by mailing them to 4345 So-Hi Boulevard, Golden Valley, Arizona 86413, in person at the office at 4345 So-Hi Boulevard, online (follow the link from www.sohiwater.org) or dropped in the white drop box at the corner of So-Hi Boulevard and Ranch Road. We can accept Visa, MasterCard and Discover. We can also set up autopay, either through an ACH or card.

Schedule of Rates and Charges:

Charges:

Meter Installation: \$2,500.00

Deposit (required on all new services): \$150.00

Service fee (required on all new services): \$35.00

Temporary service (limited to two months): \$35.00 plus usage

Transfer of service: \$35.00

Vacation rate: \$16.12 per month *Note: Restrictions apply*

Rates:

Base fee:	27.28
0 to 5,000 (per thousand):	4.37
5,001 to 7,500 (per thousand):	5.73
7,501 to 10,000 (per thousand):	7.09
10,001 to 12,500 (per thousand):	8.45
12,501 to 15,000 (per thousand):	9.82
Over 15,001 (per thousand):	11.18
Surcharge:	3.00

Water Service Agreement:

1. Pay a minimum monthly meter charge of \$27.28 for each water service from the time service is made available. Pay for all water used at the rate schedule adopted by So-Hi Domestic Water Improvement District (SHDWID) Board of Directors.
2. The District will read the meters and a bill will be rendered for the month in which the water was used. The undersigned agrees to pay said service bill on or before the 20th of each month. A LATE FEE OF \$5.00 WILL BE ASSESSED ON ALL PAYMENTS RECEIVED AFTER THE 30TH. One late notice is sent. If payment is not received within ten days after the account becomes delinquent, service will be disconnected. Service will be restored only after all due bills are paid in full and, if required, a deposit and service fee. If no bill is received due to the failure of the Postal Service, the undersigned is not exempt from his obligation for service rendered. There will be a \$15.00 fee charged for service to be restored once it has been shut off.
3. The water supplied by the District shall be for the sole use of the undersigned and family and guests. The undersigned agrees that he will not extend or permit the extension of pipes or hoses for the purpose of transferring water from one property to another, nor will water be shared, resold, or sub-metered to any other customer. Each meter shall supply water to only one residence or business.
4. The laws of the State of Arizona and the Rules and Regulations of the SHDWID as presently existing or as may be amended are made part of this agreement as though fully set out herein.